

**Minutes of Meeting
Gower Street Practice
Patient Participation Group
held on Thursday 23 March at 1.00 pm**

Present: Patient members: FL. Staff: Dr RM, Dr MH, Dr SA, Dr DA
Nurse JB, MM (Practice Manager), SP (secretary), VP (receptionist)

1. **Apologies for absence:** SH, RN, RP (patient members)
2. **Minutes of last meeting:** the minutes were agreed.
3. **Matters arising from the Minutes:** none
4. **Refurbishment/painting of communal areas/front door:** painting and decorating work will take place over the next few weekends. The front door will be painted in the summer.
5. **Universal Offer:** this is about GPs taking on more care that is currently provided in the secondary care setting. It is expected from October 2017 that groups of practices will join into "neighbourhoods" to provide particular services such as IUCD fitting and warfarin therapy monitoring. Patients would attend whichever practice offered that service. This would apply only to specific services and not routine care.
6. **CHE (Community Health Evolution):** this is defining our local neighbourhood, currently four local practices, possibly also a fifth.
7. **Any other business:**
 - Surveys: a reception survey has been done. A "GPAC" survey of GPs and Nurse was agreed, probably to be carried out in April. The anonymous monthly Friends and Family Test was also discussed again: usually a very good result.
 - New Premises: none identified at present. The site in Tottenham Street is still a possibility.
9. **Date of next meeting:** Thursday 22nd June at 1.00 pm.